

GPAS TO OPEL CONVERSION ¹						
GPAS	MEANING		SYSTEM RESPONSE	OPEL	MEANING ²	SYSTEM RESPONSE
GREEN	At practice level normal running and sustainable. County level for GPAS 75% of reporting Practices at GREEN.		Routine monitoring and engagement.	ONE	Normal running and sustainable.	None defined.
AMBER	AMBER 1	At Practice level sustainable only in medium term (months). County level for GPAS 25% of reporting Practices at AMBER.	System should start taking action to support a return to the GREEN state.	TWO	Trust showing signs of pressure.	Focussed actions required to return to OPEL 1
	AMBER 2	At Practice level sustainable only in medium term (months). County level for GPAS 50% of reporting Practices at AMBER.	System must start taking action to support a return to the GREEN state.	THREE	Increased pressures at Trust.	Requires system wide response to revert to OPEL 1.
RED	At Practice level sustainable only in the very short term (less than a month). County level for GPAS 30% of reporting Practices at RED/BLACK.		The system must take immediate action to ensure a rapid return to the GREEN state.	FOUR	None defined.	Decisive action required with escalation to regional level for support.
BLACK	At Practice level it is unsafe to continue beyond 14 days and without support, contract hand back is extremely likely.		The system must take focussed actions at Practice to ensure safe operations and a rapid return to GREEN.	NO EQUIVALENT At system level this would equate to total system failure. This level is required within the GPAS to define those Practices in distress and likely to hand back their contracts.		

¹ This conversion table has been compiled by Devon LMC to enable broader understanding of the impact of the GPAS assessments.

² Definition for OPEL 'Meaning' and 'Response' abbreviated but taken from NHSE/I South West quoted OPEL framework which is 'NHS England-South East (Hampshire & the Isle of Wight & Thames Valley, HTV) Version 3.0 October 2018.

GPAS DEFINITIONS – STAKEHOLDER AND PRACTICE LEVEL GUIDE			
STATUS	OVERVIEW	CRITERIA	
GREEN	This state references a Practice running normally with resources largely in balance, patient waiting times are acceptable and communications with external stakeholders are at routine levels. The Green state is sustainable in the long term.	Patient Flow	Demand Being met with waiting times at an acceptable level.
		Staff Levels	Balanced and Sustainable.
		Comms	At routine levels with stakeholders
AMBER	This state references a Practice running with some staff/resource shortage, patient waiting times are acceptable and communications with external stakeholders are at slightly elevated levels. The Amber state is sustainable in the medium term only; management action is required to revert to the Green state. At county level stakeholders, principally the CCG/ICS, should start to influence system wide action to support a return to the Green state as quickly as possible.	Patient Flow	Waiting times extended but tolerable.
		Staff Levels	Some shortages but tolerable in the medium term.
		Comms	Increased level of communications with some stakeholders.
RED	This state references a Practice running safely under significant pressure but requiring immediate action to mitigate the situation. Staff shortages, increased patient waiting times and elevated levels of communications with stakeholders will have put the whole Practice under tenable strain. The Red state is sustainable only in the short term (less than a month). At county level the system must take positive action to support a return to the Green state.	Patient Flow	Compromised with insufficient bookable appointments and telephony possibly overwhelmed.
		Staff Levels	Shortages impacting upon operational delivery.
		Comms	Immediate communications required with stakeholders.
BLACK	This state references a Practice in distress. This state is unsafe to continue without intervention from stakeholders. In the unlikely event this reaches county level the system has failed!	Three assessment criteria at Alert State RED.	
		No ability to revert to AMBER or GREEN in the short term.	

